

REMARKS

Claims 1-8, 10, and 78-91 are pending. Applicant has amended claims 1, 78, and 85.

The Examiner rejected claims 1-8, 10, 78-80, 82-83, and 85-90 under 35 U.S.C. § 102(e) over Swartz (U.S. Patent No. 6,445,694), and claims 81, 84, 88, and 91 under 35 U.S.C. § 103(a) over Swartz in view of Ball (U.S. Patent No. 6,529,863). Applicant has amended the claims to be similar to the claims allowed in the sibling case issued as U.S. Patent No. 6,904,485, but conformed the claims to the interactive voice response application field. Applicant has also included a terminal disclaimer. Accordingly, Applicant believes the claims as amended are allowable for similar reasons to the previous case, and respectfully requests that these rejections be withdrawn.

Based upon these remarks and amendments, Applicant respectfully requests reconsideration of this application and its early allowance. If the Examiner has any questions or believes a telephone conference would expedite prosecution of this application, the Examiner is encouraged to call the undersigned at (206) 359-3265. Applicant believes all required fees are being paid in connection with this response. However, if an additional fee is due, please charge our Deposit Account No. 50-0665, under Order No. 418268887US2 from which the undersigned is authorized to draw.

Dated:

11/17/2007

Respectfully submitted,

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